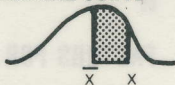


DETERMINING AREA UNDER THE NORMAL CURVE

POPULATION AVERAGE = \bar{X}
STANDARD DEVIATION = S
INDIVIDUAL VALUE = X

$$\frac{X - \bar{X}}{S} = Z$$



LOCATE THE Z VALUE AND READ THE CORRESPONDING TABLE VALUE.
THE TABLE VALUE IS THE DECIMAL FRACTION OF THE POPULATION
THAT LIES BETWEEN THE AVERAGE VALUE \bar{X} , AND THE VALUE X.

z	.00	.01	.02	.03	.04	.05	.06	.07	.08	.09
0.0	.0000	.0040	.0080	.0120	.0160	.0199	.0239	.0279	.0319	.0359
0.1	.0398	.0438	.0478	.0517	.0557	.0596	.0636	.0675	.0714	.0753
0.2	.0793	.0832	.0871	.0910	.0948	.0987	.1026	.1064	.1103	.1141
0.3	.1179	.1217	.1255	.1293	.1331	.1368	.1406	.1443	.1480	.1517
0.4	.1554	.1591	.1628	.1664	.1700	.1736	.1772	.1808	.1844	.1879
0.5	.1915	.1950	.1985	.2019	.2054	.2088	.2123	.2157	.2190	.2224
0.6	.2257	.2291	.2324	.2357	.2389	.2422	.2454	.2486	.2517	.2549
0.7	.2580	.2611	.2642	.2673	.2704	.2734	.2764	.2794	.2823	.2852
0.8	.2881	.2910	.2939	.2967	.2995	.3023	.3051	.3078	.3106	.3133
0.9	.3159	.3186	.3212	.3238	.3264	.3289	.3315	.3340	.3365	.3389
1.0	.3431	.3438	.3461	.3485	.3508	.3531	.3554	.3577	.3599	.3621
1.1	.3643	.3665	.3686	.3708	.3729	.3749	.3770	.3790	.3810	.3830
1.2	.3849	.3869	.3888	.3907	.3925	.3944	.3962	.3980	.3997	.4015
1.3	.4032	.4049	.4066	.4082	.4099	.4115	.4131	.4147	.4162	.4177
1.4	.4192	.4207	.4222	.4236	.4251	.4265	.4279	.4292	.4306	.4319
1.5	.4332	.4345	.4357	.4370	.4382	.4394	.4406	.4418	.4429	.4441
1.6	.4452	.4463	.4474	.4484	.4495	.4505	.4515	.4525	.4535	.4545
1.7	.4554	.4564	.4573	.4582	.4591	.4599	.4608	.4616	.4625	.4633
1.8	.4641	.4649	.4656	.4664	.4671	.4678	.4686	.4693	.4699	.4706
1.9	.4713	.4719	.4726	.4732	.4738	.4744	.4750	.4756	.4761	.4767
2.0	.4772	.4778	.4783	.4788	.4793	.4798	.4803	.4808	.4812	.4817
2.1	.4821	.4826	.4830	.4834	.4838	.4842	.4846	.4850	.4854	.4857
2.2	.4861	.4864	.4868	.4871	.4875	.4878	.4881	.4884	.4887	.4890
2.3	.4893	.4896	.4898	.4901	.4904	.4906	.4909	.4911	.4913	.4916
2.4	.4918	.4920	.4922	.4925	.4927	.4929	.4931	.4932	.4934	.4936
2.5	.4938	.4940	.4941	.4943	.4945	.4946	.4948	.4949	.4951	.4952
2.6	.4953	.4955	.4956	.4957	.4959	.4960	.4961	.4962	.4963	.4964
2.7	.4965	.4966	.4967	.4968	.4969	.4970	.4971	.4972	.4973	.4974
2.8	.4974	.4975	.4976	.4977	.4977	.4978	.4979	.4979	.4980	.4981
2.9	.4981	.4982	.4982	.4983	.4984	.4984	.4985	.4985	.4986	.4986
3.0	.4987	.4987	.4987	.4988	.4988	.4989	.4989	.4989	.4990	.4990



Formulas for Attribute Control Charts

n = size of sample

Charts for Defective Units

Points Plotted

CONSTANT SAMPLE SIZE - NP CHART

$$\text{center line} = n\bar{p} = \frac{\text{total defective units}}{\text{number of samples}}$$

n_p = number of defective units

$$\bar{p} = n\bar{p} / \text{size of sample}$$

$$\text{control limits UCL} = n\bar{p} + 3\sqrt{n\bar{p}(1-\bar{p})}$$

$$\text{LCL} = n\bar{p} - 3\sqrt{n\bar{p}(1-\bar{p})}$$

VARYING SAMPLE SIZE - P CHART

$$\text{center line} = \bar{p} = \frac{\text{total defective units}}{\text{total units inspected}}$$

p = fraction defective

$$\text{control limits *UCL} = \bar{p} + 3\frac{\sqrt{\bar{p}(1-\bar{p})}}{\sqrt{n}}$$

= $\frac{\text{number defective}}{\text{size of sample}}$

$$*\text{LCL} = \bar{p} - 3\frac{\sqrt{\bar{p}(1-\bar{p})}}{\sqrt{n}}$$

*Control limits can vary from sample to sample.



FACTORS FOR COMPUTING CONTROL LIMITS X̄ & R CHARTS

Charts for Defects

CONSTANT SAMPLE SIZE - C CHART

$$\text{center line} = \bar{c} = \frac{\text{total defects}}{\text{number of samples}}$$

$$\text{control limits } UCL = \bar{c} + 3\sqrt{\bar{c}}$$

$$LCL = \bar{c} - 3\sqrt{\bar{c}}$$

VARYING SAMPLE SIZE - U CHART

$$\text{center line} = \bar{u} = \frac{\text{total defects}}{\text{total units inspected}}$$

$$\text{control limits } *UCL = \bar{u} + 3\sqrt{\frac{\bar{u}}{n}}$$

$$*LCL = \bar{u} - 3\sqrt{\frac{\bar{u}}{n}}$$

*Control limits can vary from sample to sample.

Points Plotted

c = number of defects

u = $\frac{\text{number of defects}}{\text{size of sample}}$

SAMPLE SIZE	FACTORS FOR			FACTORS FOR STANDARD DEVIATION OR SIGMA	SAMPLE SIZE
	AVERAGES	RANGE			
n	A ₂	D ₃	D ₄	d ₂	n
2	1.880	.0	3.268	1.128	2
3	1.023	.0	2.574	1.693	3
4	.729	.0	2.282	2.059	4
5	.577	.0	2.114	2.326	5
6	.483	.0	2.004	2.534	6
7	.419	.076	1.924	2.704	7
8	.373	.136	1.864	2.846	8
9	.337	.184	1.816	2.970	9
10	.308	.223	1.777	3.078	10
11	.285	.256	1.744	3.173	11
12	.266	.284	1.717	3.258	12
13	.249	.308	1.692	3.336	13
14	.235	.329	1.671	3.407	14
15	.223	.348	1.652	3.472	15

FORMULAS FOR COMPUTING CONTROL LIMITS	
FOR AVERAGES	FOR RANGE
$UCL_{\bar{X}} = \bar{\bar{X}} + A_2\bar{R}$	$UCL_R = D_4\bar{R}$
$LCL_{\bar{X}} = \bar{\bar{X}} - A_2\bar{R}$	$LCL_R = D_3\bar{R}$

STANDARD DEVIATION OR SIGMA
$SIGMA = \frac{\bar{R}}{d_2}$

HAVE YOU USED THE FOLLOWING TO SOLVE YOUR PROBLEM?

FLOW CHART
PARETO CHART

CONTROL CHART

FISH BONE CHART
HISTOGRAM